

## COMPASSION

C

**GOAL: To treat each patient with compassion no matter what the situation or presenting behaviors**

*Our patients are our purpose! Each patient deserves our compassion and understanding. This should remain at the forefront of our actions no matter what the situation.*

## ACCEPTANCE

A

**GOAL: Accept each person exactly as they are with unconditional positive regard**

*The journey to healing starts with safety, when a person feels accepted for exactly who they are and where they are presently at, without any judgements, they will feel safe and healing will begin.*

## RE-DIRECTION

R

**GOAL: Re-direct with compassion and collaboration, providing the reasoning/intent behind the Re-direction**

*Part of the treatment process is providing redirection to a patient's thoughts and/or behaviors. Re-direction should always be provided with compassion and understanding. The reasoning behind the re-direction should always be thoughtfully explained and the discussion collaborative in its approach.*

## ENVIRONMENT

E

**GOAL: Create an environment of safety and encourage authenticity**

*By striving to meet each of the four goals above, the overall environment of care at Granite will create the opportunity for safety which will lead to authenticity and ultimately recovery.*



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